

2017-2018

ANNUAL IMPACT REPORT

(June 1, 2017 - May 31, 2018)



ServeHAITI

HEALTH · HOPE · SOLIDARITY



MAKING

A

PROFOUND

IMPACT

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A Message from the Executive Director

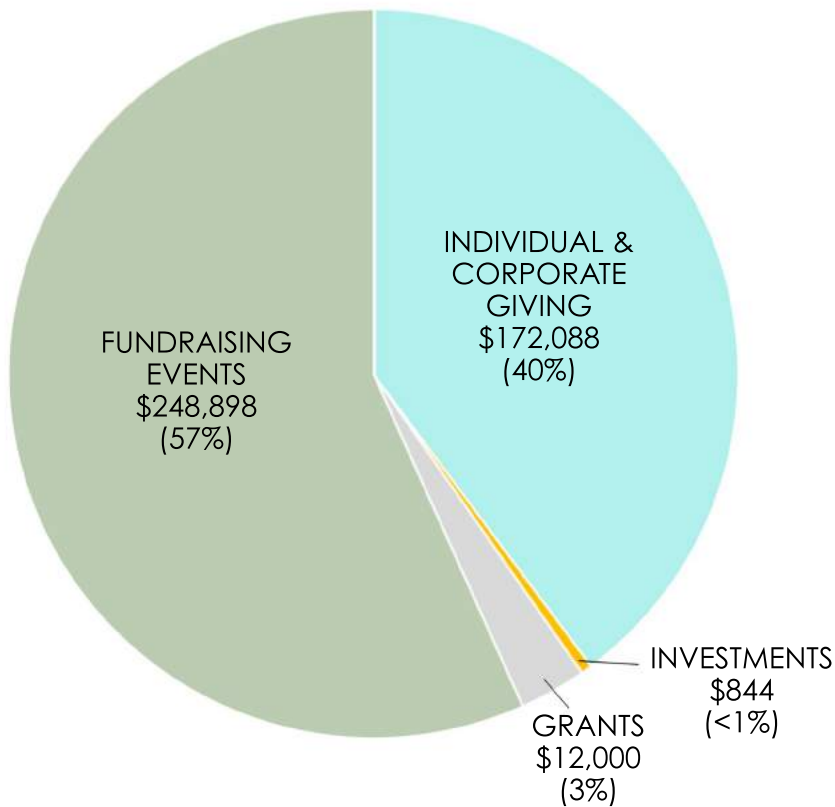
It has been an exciting few months as I have gotten to know the operations and staff of ServeHAITI in the US and the Health Center in Grand-Bois. Having grown up in Haiti and worked for several organizations there, I always assume that nothing can surprise me. ServeHAITI has surprised me, though, in the depth of commitment on the part of board members and staff, and I have found a deep foundation on which to grow the organization. We are all motivated to make a more sustainable, focused and stronger operation and will continue to ask your support. With your donations, trips to Grand-Bois, and giving of your expertise you have helped us build this strong foundation. As we move forward, we ask you to join us as we expand our outreach and awareness of the incredibly profound impact ServeHAITI has had in Grand-Bois. We want to increase this impact exponentially, and to do so will aim to reach out to a broader base of support. In the coming months you will hear from us on specific ways that you can help, and we will continue to count on your invaluable support and guidance.



Angela Gilliam
Angela Gilliam
Executive Director

Financial Summary

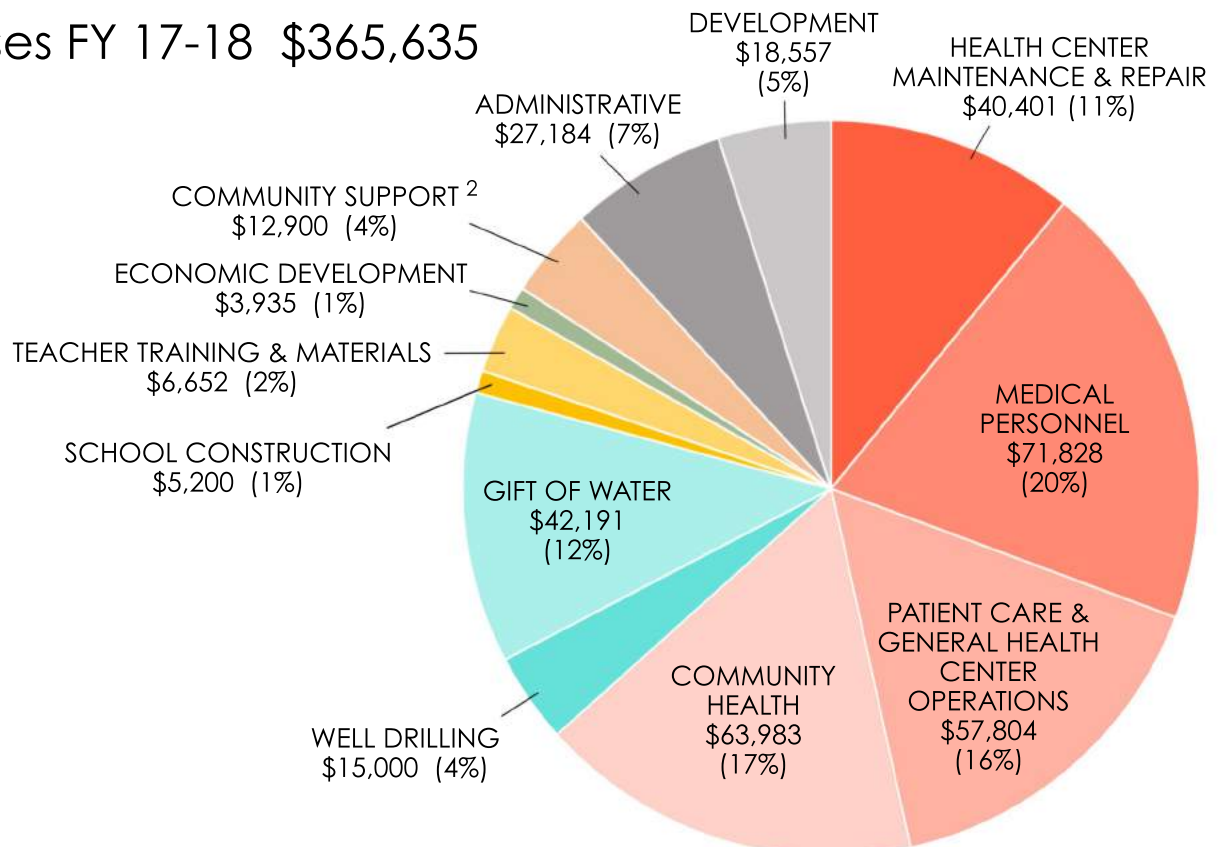
Income FY 17-18
\$433,830¹



1 Financial summary uses pre-audited figures. An audit will be published on our website at www.servehaiti.org as soon as it is completed.

2 *Community Support* funds come from parishoners of The Basilica of the Sacred Heart of Jesus in Atlanta, GA (and its SVDP society), Our Lady of the River in Le Claire, IA, and several other parishes. This income is included under *Individual and Corporate Giving* and is used to support the community of St. Pierre in Grand-Bois through its parish.

Expenses FY 17-18 \$365,635



mission

ServeHAITI is a non-profit, faith-based organization working in solidarity with the people of Grand-Bois, Haiti to achieve a better quality of life.



vision

Our vision is for Grand-Bois to grow into a thriving, self-sustaining mountain community where every man, woman and child has access to healthcare, a quality education, economic opportunities, clean drinking water and nutritious food. By working together with our Haitian partners, we are committed to helping alleviate unnecessary human suffering in this impoverished region.

strategy

Our strategy is community-centric and rooted in collaboration. We strive to empower and nurture community leaders and all Grand-Bois citizens by advancing their knowledge, resources and skills, so that they become the change within their community. Emphasizing the values of respect, collaboration, and sustainability, success is indicated by the thoughtful manner in which knowledge, care and solutions are shared and provided.

HEALTH



In a place where no one has anything, health can be everything. ServeHAITI has worked tirelessly to form a local healthcare system that serves individuals and the community as a whole, with successful primary and preventative care programs.

June 2017: US Volunteer, Dr. Mike Howcroft, trained our staff to use an eyecare tonometer (donated generously by Dr. Peter Korpi) for early diagnosis of glaucoma.

October 2017: 4 new Community Health Workers joined our team to serve as liaisons between the Health Center and the community, and to work in the field assessing the health of our clients.

January 2018: 191 dental patients were seen by Haitian dentist, Dr. Brice Butler, and US dentist, Dr. Brian Prudent. Together, they performed 482 extractions and 28 fillings.

February 2018: 2 resident doctors finished their year of service with ServeHAITI and we welcomed 1 new resident doctor from the University of Haiti School of Medicine.

March 2018: First cholera patient of the year arrived at the Health Center. We had hoped to avoid a major crisis, but unfortunately a larger outbreak did occur later in June.

May 2018: 1 new auxiliary nurse joined our medical team.



16,207
patients were seen at ServeHAITI's Health Center this year



Over **5,000** residents were given medical care free of charge



399 babies were delivered

"I am really glad for the [Health] Center because my child was sick and almost died. The Community Health Worker helped bring my baby back to life. I did not know that they could give the [fortified] peanut butter. The Community Health Worker encouraged me to go to the center with my child. I can see my baby was able to stand up again, crawl, sit up. My baby could not sit before...but now he can sit thanks to God and with God's grace. Thank you very much!"

- Marlene Rene (with 12 month son, Jean Bernard Saint Fleur)



The Medika Mamba Program is now in its ninth year at the St. Vincent de Paul Health Center, providing vital assistance for malnourished children. The program averages 10-12 admissions monthly with approximately 30 children enrolled at any given time.

We now administer to these children on a daily basis rather than having one "Mamba" day to allow families who may have to travel a great distance the ease of coming on a day that works for them.

17,615
home visits
by our
Community
Health Workers

Our Community Health Workers made over **6,260 referrals** to the Health Center for the following conditions:

- Prenatal Care: 989
- Malnutrition: 693
- High blood pressure: 3,462
- Severe burns and wounds: 132
- Other health problems: 984

WATER

Our Water Initiative attacks the area's dismal water supply from two angles. We deploy a team of water technicians to distribute and maintain bucket filtration systems (from our partner, Gift of Water) and we also drill community wells.

November 2017: Thanks to the installation of a solar pump, the Jakace well was put into use, serving approximately 5,000 residents in the surrounding communities.

January 2018: We added 3 new Water Technicians to join our team monitoring water quality and proper operation of our Gift of Water (GOW) filtration systems.

May 2018: A contract was signed with a new well drilling company for up to 5 new wells in the region. This was a major financial investment for us, but we believe access to clean water is an invaluable human right.

Access to closer, cleaner water means residents like Marie Estanfil have more time to spend with their families. They no longer spend the majority of their day gathering water from sources that are not clean.

"With this well, it makes the trip shorter, and I make several trips in one day. It has served the entire community, and everyone has benefitted from it. Because it is closer, now I have time to make coffee and breakfast for my family." - Marie Estanfil

Marie, a farmer with 7 children, gathers water every day at the well just outside the St. Vincent de Paul Health Center. Though it takes her 45 minutes to walk to the well, she's extremely grateful. Before the well was drilled, she had to walk over two hours to get to the nearest water source.



EDUCATION



ServeHAITI believes that a stronger education system will pave the way to a brighter, healthier future for the residents of Grand-Bois. While healthcare remains our focus, we continue to promote opportunities for better education throughout the region.

June/July 2017: 5 local teachers were trained to facilitate this year's *Teacher Training Program*. Each week they worked with 15 new teachers to help build skills and teach new classroom techniques.

June/July 2017: 70 students participated in a music program, led by ServeHAITI Volunteers, Ric and Cynthia Smith. 6 student leaders assisted with the program, and 6 local teachers also learned new techniques for incorporating music into their classrooms.

May 2018: ServeHAITI developed a construction and operation plan with the administrator of Ecole Mixte Bon Samaritin de Palmes (the Les Palmes school) to begin fall of 2018.



45 teachers from 15 local schools were trained during our 2017 Summer Teacher Training Program



"We are enormously thankful for all ServeHAITI has done for the schools in the area, and for all the other areas they will help us."

- Marat Jean-Francois,
Director at Ecole Batiste
Conservatrice de Ratier
School and ServeHAITI
Community Health Worker

ECONOMIC

DEVELOPMENT

In our quest to raise the quality of life in Grand-Bois, ServeHAITI looks for projects that promote personal and community-wide economic success.

August 2017: ServeHAITI's economic committee (SHecon) hosted (along with Cantave Fils-Aime of the Haitian Coffee Academy) a training session for the staff of Floresta Haiti, focused on evaluating and improving coffee production in Grand-Bois.

January 2018: SHecon taught its course on entrepreneurship to 14 technical experts from Floresta. The course was presented in a train-the-trainer format. Its participants returned to their local communities passing along skills learned to local farmers.

The loan I received from SHecon has been very important to my quality of life. I can now afford to purchase items in bulk for my bakery. Not only are items cheaper in bulk, but I also save money traveling back and forth to Port-au-Prince. With the loan, I was also able to expand from 3 employees to 5. With my income, I support 6 people. Now I can not only afford to care for them but I also have savings for emergencies."

- Dieu-Vert Selenyce,
SHecon loan recipient
& Bakery Owner

February 2018: 60 Grand-Bois residents were hired on a 2 week project to make 1,000 rosaries for the Holy Land Military Rosary Program. ServeHAITI Volunteer, Kathy Cox, helped to identify and train 3 workers to oversee the project.



20 microfinance loans awarded to entrepreneurs in Grand-Bois to date

14 repaid in full
5 currently active
1 in default



1,000 rosaries were assembled by 60 workers in Grand-Bois through the Holy Land Military Rosary Program.



LEADERSHIP

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Wendy A. Strassner, Esq.

Kazushi Udagawa, MBA

Executive Staff:

Angela Gilliam
Executive Director



Visit our new website now!

www.servehaiti.org

Donors

ServeHAITI gratefully acknowledges the individuals, organizations, and foundations whose generous financial support makes our work possible. Although space considerations preclude us from listing every donor here, we would like to express our sincere gratitude to everyone who contributed to ServeHAITI during the 2017 – 2018 Fiscal Year. Without you, we could not achieve our goals in solidarity with the people of Grand-Bois, Haiti.

Gifts of \$25,000+

Henry & Billye Aaron
Victor Haydel

Gifts of \$10,000 - \$24,999

Peter & Sheila Anderson
Wayne & Judy Book
Michael and Judith Devine
Dlouhy Living Trust
Jon Ben Snow Memorial Trust
Rob King & Anne Rachel Davis
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Gifts of \$7,500 - \$9,999

Charmaine Lewis &
Michael Yarnoz
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Le Claire, IA
Louis Tanenbaum

Gifts of \$5,000 - \$7,499

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Randall Constantine
Gary & Mary Froeschle
Jim Froeschle & Gene Rinehart
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St. Joseph's Church, Hills, IA
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Kathy Willard
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Gifts of \$2,500 - \$4,999

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Gifts of \$1,000 - \$2,499

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 Jeanette H. Wilde

"I give to ServeHAITI because I know that every dime I give is being put to good use and that all resources are used responsibly. Having been to Grand-Bois myself, I have been able to see the amazing work ServeHAITI does and the direct impact that my donations are making."

- Carolyn Kisner, ServeHAITI Volunteer (pictured here with her son, Ted Kisner, in Grand-Bois in 2011)



DELEGATE TRIPS

66 volunteers traveled to Grand-Bois, Haiti with us this fiscal year

Volunteers delivered supplies, medication, and medical equipment that is critical to our everyday operations. They also assisted in routine care of Health Center patients, provided specialized optometry and dental care, helped with maintenance and infrastructure improvements to the Health Center, assisted with our Teacher Training and Music Training Programs, accompanied CHWs on home visits, trained staff members in medical care, and took inventory of medication and equipment.



Our work wouldn't be possible without the support of our volunteers from across the U.S. We are grateful to have such amazing and dedicated individuals that work alongside our Haitian counterparts in order to best serve the community of Grand-Bois. *All delegates pay their own travel expenses. Donations to ServeHAITI are not used to finance volunteer travel.*

A young girl with dark skin and braided hair adorned with a purple ribbon and white beads. She is wearing a white button-down shirt and is looking out from a doorway with a teal-painted wooden frame. The background is a teal-painted wall.

THANK YOU!

Your support over the past year was critical and made a profound impact on the people of Grand-Bois. Thank you for your financial and in-kind contributions, and for attending our events and spreading the word about the important work we do. You are helping us accomplish our mission of working in solidarity with the people of Grand-Bois, Haiti to achieve a better quality of life.



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ServeHAITI is a 501(c)(3) nonprofit corporation