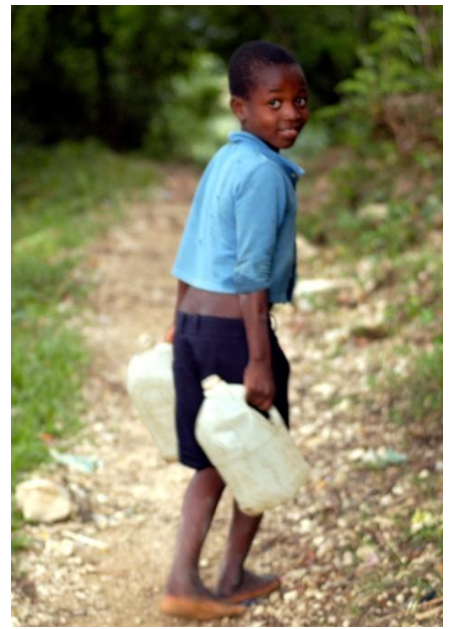




ServeHAITI  
HEALTH · HOPE · SOLIDARITY

# Annual Report 2009-2010



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## A Message from the Director

It is with great pleasure that I introduce to the friends and supporters of ServeHAITI our 2009-2010 Annual Report of program activities. This year has been one of the most challenging and rewarding periods in our organization's history. It began with the success of our completed second story addition to the Health Center in 2009 and was followed by great accomplishments in our HIV Prevention Program and water sourcing campaign throughout the region of Grand Bois.



As we turned the corner of introducing ultrasound technology into our obstetrics department, we were stunned, as the rest of the world, by the enormous tragedy of the January 12<sup>th</sup> Earthquake. Like many others, we agonized over the tremendous loss and devastation that the country endured and were determined to make a difference in the provision of emergency

medical services, supplies and medications to the city of Port-au-Prince and our beloved Health Center in Grand Bois. In this regard, we are glad to say that ServeHAITI was certainly present and active in the work of ministering to the needs of our Haitian brethren throughout January and February 2010. To our relief, our Health Center withstood the quake with virtually little damage and we were capable of absorbing the tremendous increase in patients and displaced Haitians coming into our region.

Though the work in Port-au-Prince is difficult and far from over, we do affirm that we have not abandoned our focus and efforts in the provincial community of Grand Bois. We believe now more than ever that our work in Grand Bois is vital in the total restoration of Haiti as we strengthen public infrastructure, provide medical and educational services and strive to create the better quality of life that we have always envisioned. The Haitian national motto is clear: *L'union fait la force: Unity creates Strength*. So we ask that you continue to stand with us, support us and become a part of this rebuilding process that will benefit the Haitian people; one man, one woman, one child at a time.

Joanne A. McGriff, MD, MPH  
Executive Director  
ServeHAITI, Inc.



Tents in Port-au-Prince after the earthquake

## Health Center Update



The Saint Vincent de Paul Health Center is the only comprehensive health center for the region of Grand Bois. Services include non-surgical, inpatient and outpatient medicine, pediatric and perinatal care. Nearly all daily patient care is provided by a full-time Haitian medical staff,

including a medical doctor, residents, nurses, pharmacy tech & hospital administrator. In 2009, the Perinatal and Obstetrics Department of the Health Center made huge strides with the introduction of ultrasound technology capable of electronic transmission of ultrasound images. Other diagnostics include electrocardiography and plans for the purchase of a digital x-ray machine in 2010.

From January to December 2009, the Health Center reported 10,075 outpatient visits (peaking in July and August) and 428 inpatient admissions (212 medical and 206 obstetrics). Due to the earthquake in January, the beginning of 2010 saw an influx of new patients to the clinic. Through May 2010, the Health Center reported 4,567 outpatient visits (a 37% increase over the same period in 2009) and 183 inpatient admissions (84 medical and 98 obstetric).

The staff at our Health Center continues to grow to meet the increased demand for quality health care in Grand Bois. In 2009, we began accepting medical resident trainees from Haiti and Cuba who have been a tremendous asset to the provision of adequate medical services. We have also taken on a social service nurse resident and piloted a full-time dental professional. Funding for a majority of the professional staff members is obtained through donations from the United States. Other staff members, such as nursing aides, pharmacy techs, housekeepers, groundskeepers and clerks are funded via local revenue obtained from the Health Center.

Additional US cash support is also allocated to the shipment of medical supplies, equipment and medicines. In summer 2009, we were able to ship 1,200 lbs. of these items in collaboration with various humanitarian aid organizations (e.g. MedShare, Map International, Rays of Hope, etc) and reduced cost pharmaceutical suppliers throughout the United States. Our volunteers have been invaluable in the supply of these basic needs for the clinic and we thank them for assisting us in this endeavor.



*An ultrasound machine was purchased in August 2009.*



*From June 2009, through the 2010 earthquake, ServeHAITI shipped 2,700 lbs. of medical supplies, equipment and medicines to the Health Center.*

## Earthquake Response

In the weeks following the devastating earthquake that struck Port-au-Prince in January, ServeHAITI sent three delegations of volunteers as well as 1,500 pounds of much needed medical supplies and prescription medicine to Haiti. We were grateful to learn that the clinic in Grand Bois was standing strong, and in the days following the earthquake, all employees and friends of ServeHAITI were successfully located. The clinic saw a moderate influx of people from Port-au-Prince seeking medical treatment.



*An earthquake victim receives water from a ServeHAITI volunteer.*

ServeHAITI also offered its support to local and international relief organizations in Haiti. Our volunteers assisted Matthew 25 Hospice House in Port-au-Prince, taking medical supplies, water and food, as well as providing emergency medical care. For months, the soccer field behind Matthew 25 became a home to those seeking food, medicine and water. In addition, ServeHAITI responded directly to the needs of another city clinic operated by Hospice St. Joseph's and made a significant contribution towards their efforts in emergency care and humanitarian services.

ServeHAITI's response to the earthquake would not have been possible without generous donations and strong partnerships with other agencies. We are extremely thankful for all that was accomplished.

## PEPFAR Update

The PEPFAR Grant is a three year cooperative agreement with USAID to disseminate culturally appropriate information about HIV/AIDS transmission and prevention messages that promote abstinence or being faithful, to detect HIV infection in pregnant mothers and reduce the risk of mother-to-child transmission, and to provide supportive care and referrals to persons living with HIV.

Since the inception of the program in 2007, ServeHAITI has made the following outstanding achievements:

- We have reached 18,041 people with education and prevention messages.
- We have ensured that 574 pregnant women receive HIV counseling and testing for the prevention of mother to child HIV transmission.
- By going into the community with mobile testing units, we have tested 8,978 individuals and ensured that all received their results.
- We have provided palliative (& supportive) care to 52 HIV positive individuals, including TB testing and results.



*Young Haitians march to promote abstinence on World AIDS Day 2009.*

## Education Program Update

ServeHAITI has made huge strides in helping to improve the quality of education for the children of Grand Bois. For the fourth straight year, training in alternative methods of educational instruction was provided to school teachers in the region. This year's training included 46 teachers from 17 regional schools that will ultimately impact 4,296 students.

For three consecutive weeks, volunteers from the U.S. conducted three day workshops that included instruction in the use of several manipulatives, including number grids and lines; pop cubes; big books and flash cards, as well as the development of lesson plans and general student health and welfare information. At the end of each week, graduating teachers were given certificates of completion. Each school was given a chalkboard constructed by Infrastructure volunteers and a suitcase filled with over \$500.00 worth of supplies and manipulatives.

Future education endeavors include the development of a secondary and vocational school program to provide options for those students who have completed the 8<sup>th</sup> grade and are unable to travel to Port-au-Prince to further their education. This program is likely to cover related issues such as literacy, microfinance and agriculture training.



*46 Haitian teachers from 17 regional schools were trained by our volunteers.*

## Public & Private Infrastructure Update

The ServeHAITI Infrastructure team provides leadership, management and professional expertise to all organizational construction and maintenance needs associated with the Health Center, including satellite communications, furniture building, electrical power upgrades and all repairs. Infrastructure leaders also negotiate and implement public infrastructure projects in the region of Grand Bois. These may include water sourcing through wells, water purification, and repairs to the local church and schools.

In the past year, major infrastructure projects included the construction of bedroom, office and dining room furnishings for the new 2<sup>nd</sup> story living quarters. To further improve residential life at the clinic, construction also began on a new more spacious outdoor kitchen with room for a front dining patio. For our medical services, construction of a two chamber medical incinerator is underway and the enclosure of the clinic grounds has been completed with a new external perimeter fence.

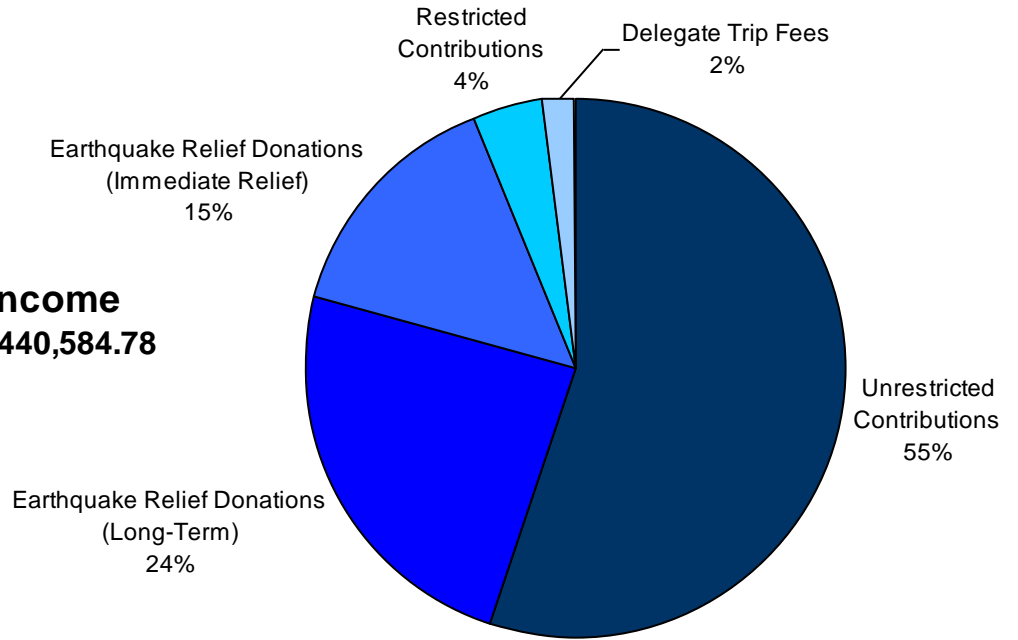
In terms of public infrastructure, the community radio station antennae and broadcasting equipment installation is set for completion in Summer 2010, following a successful 18 month effort to complete a power upgrade to the clinic electrical system. In addition, two additional public wells were completed (LaTwazon and La Palmes) with a third (Marc) in progress. Testing of Gift of Water bucket systems for adequate purification continues with the hiring of 3 water technicians in 2009.



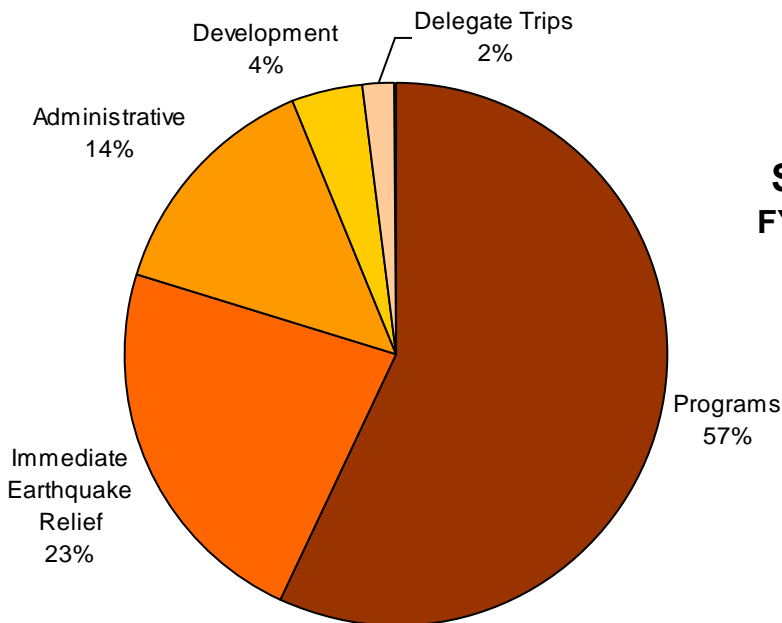
*Top: Public well in LaTwazon  
Bottom: Construction of incinerator*

## Financial Summary\*

**ServeHAITI Income**  
FY 09-10 Total = \$440,584.78



**ServeHAITI Expenses**  
FY 09-10 Total = \$377,443.30



\*Data does not include income and expenses associated with the USAID-PEPFAR grant. For additional information, please see 2009-2010 financial audit posted on our website.

## 2009-2010\* Donors

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